



*Please return on
 THURSDAY
 Thank You*

PATIENT SATISFACTION SURVEY

Please fill out and RETURN the day of your POST-OP APPOINTMENT, so that we can be assured of quality patient care in our facility.

1. Date of Surgery: _____ Procedure: _____

2. Was procedure discussed to your satisfaction? YES _____ NO _____

3. Were pre-op instructions clear? YES _____ NO _____

4. Were post-op instructions clear? YES _____ NO _____

5. Did you have a long wait? YES _____ NO _____

6. Did you find the atmosphere friendly and comfortable? YES _____ NO _____

7. Did you have any problems since your discharge? YES _____ NO _____

Explain _____

8. What was the most positive part of your experience? _____

9. What was the most negative part of your experience? _____

10. Please rate us as a whole: Excellent _____

Good _____

Fair _____

Poor _____

11. Would you have out patient surgery again? YES _____ NO _____

12. Did you receive a Post-Op phone call? YES _____ NO _____

Additional Comments: _____

Name: _____

Thank you for helping us. We appreciate your time, effort and comments. if you have any questions or problems, do not hesitate to call.